



NACC
HUMANITARIAN AVIATION CAMPAIGN

16-18 JULY 2024
IATA AMERICAS OFFICE
703 WATERFORD WAY #600,
MIAMI, FL 33126, USA



SUPPORTERS







**AIRPORTS COUNCIL
INTERNATIONAL**
LATIN AMERICA CARIBBEAN



AGENDA

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Bill Nicklay - American Airlines

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AGENDA

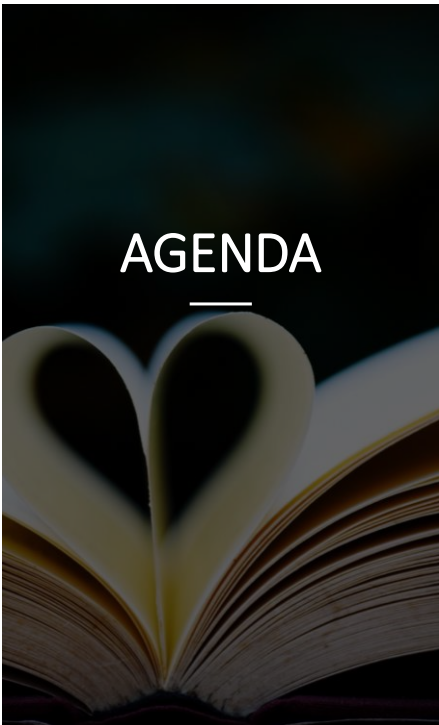
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Response and Preparedness in Addressing Operational Disruptions



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AGENDA

-  TEAM INTRODUCTION
-  SCALE of EVENT
-  MAJOR EVENT RESPONSE
-  ISOLATED INCIDENTS
-  ALIANCES and PARTNERSHIPS

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CARE Mission Statement

Our CARE Team volunteers stand ready to provide compassionate, professional assistance to our passengers and colleagues personally affected by an emergency involving American Airlines, American Eagle or other associated carriers.

We are committed to offering support — not only to meet our responsibilities under the law — but because we believe it is the right thing to do.



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Scale of Event

Major Event

- Many Deployable Care Team Members (DCTMs) needed to respond - possibly hundreds of DCTMs
- Aircraft accident or incident resulting in loss of life, or a significant number of serious injuries of customer, team member or on the ground victims



Isolated Event

- Few DCTMs needed to respond
- Incident with a limited number of affected individuals including:
 - Serious injury or death of customer
 - Serious injury or death of team member in the workplace as per Employee Safety and Health Manual (ESHM) Section 04-02

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Phases of Major Event



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Major Event Response

American Airlines provides a joint humanitarian response, in the event of an accident or incident involving American Airlines regional partners doing business as American Eagle or upon receiving request for assistance from a oneworld or codeshare partner.

Station Response



- Station team members (including DCTM) will immediately fulfill the Station Support Team roles
- Initial responders will be relieved upon arrival of Go-Team



Assignments

- Family assignments
- Support assignments
 - CARE Command Center
 - CARE Site Support Center

Go Flight



- Aircraft dedicated to transport the CARE Team, Investigation Team and Support Team members
- CARE Site Support Center serves as the focal point to coordinate humanitarian response activities at the accident location



Upon Arrival

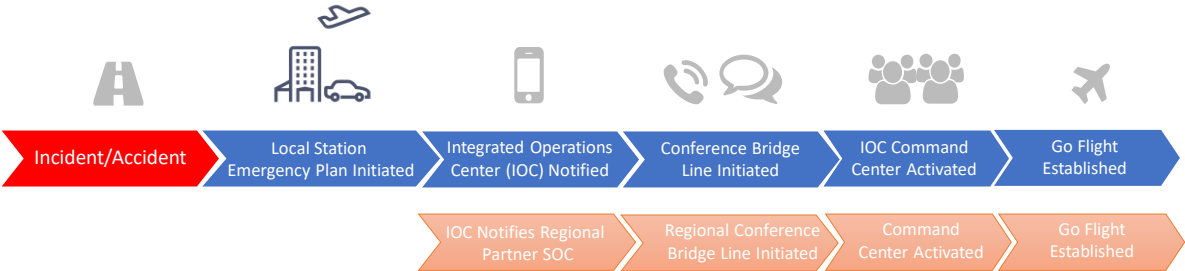
Administrative Team provides:

- Assignments
- Team Pairing
- Hotel Accommodations
- Orientation
- ID Badges
- CARE Team Credit Card
- Cell Phone
- CARE Team Assistance Card

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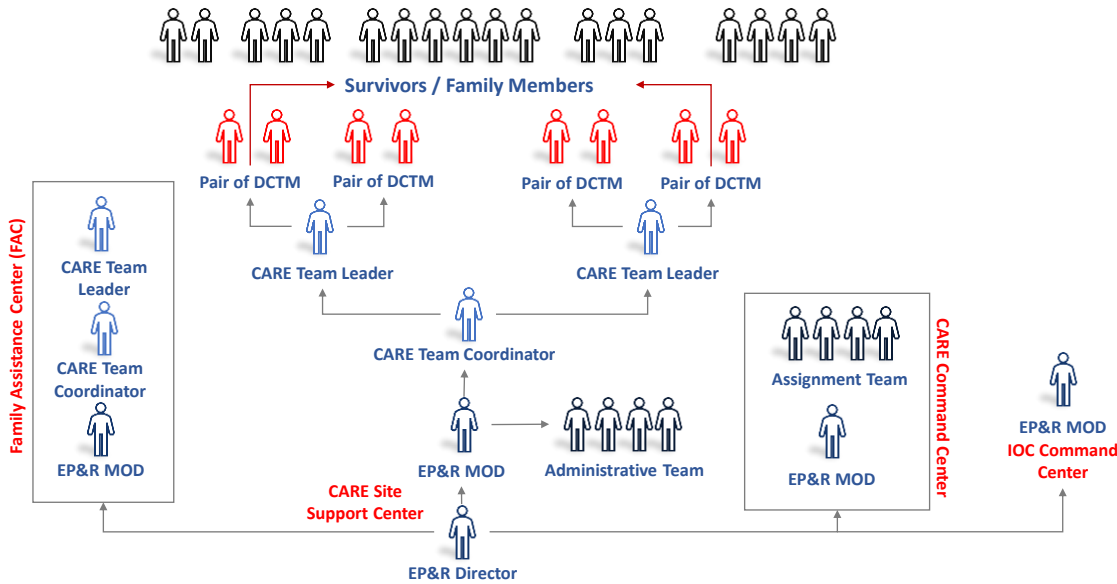
Corporate Response

Major Event - Partners



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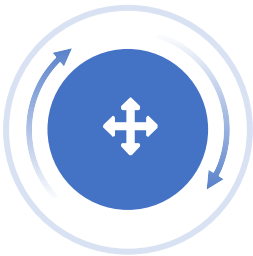
Major Event Support Structure



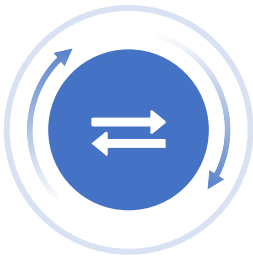
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Isolated Responses

You may hear...



IT DEPENDS



NO TWO EVENTS
ARE LIKE



MANY GRAY AREAS

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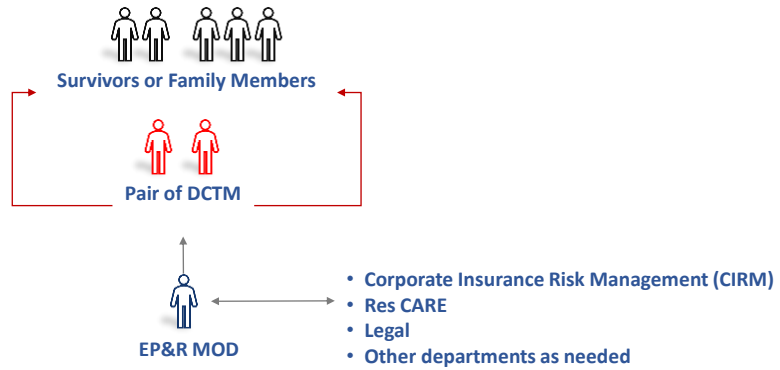
Isolated Event Response



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Isolated Event Support Structure

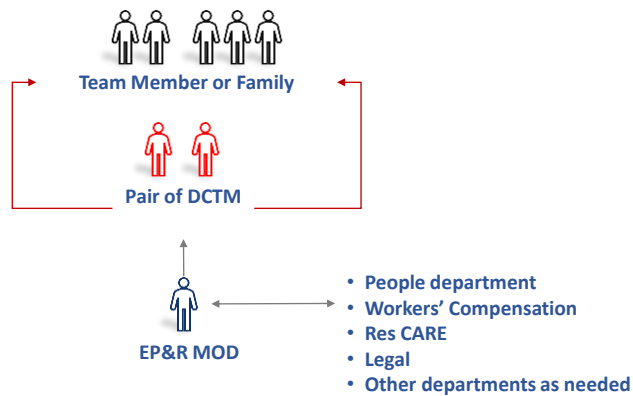
Passenger Event



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Isolated Event Support Structure

Team Member Event



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Industry Assistance

Regional



oneworld Partners



Codeshare



Other Airlines & Special Circumstances



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Andy Singhas



Dustin Hetzel

SEADOG

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AGENDA

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SEADOG!

AIRPORTS
HELPING
AIRPORTS



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MYTHOLOGY

*and other common misperceptions

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NOT A BRANCH OF THE FAA

*Though they rely on us and are active participants

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NOPE, NOT A BRANCH OF AAAE, EITHER

*Though SECAAAE played a
pivotal role in our formation

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WHO WE ARE

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WE'RE ALL VOLUNTEERS

**And only a few of us are from Knoxville*

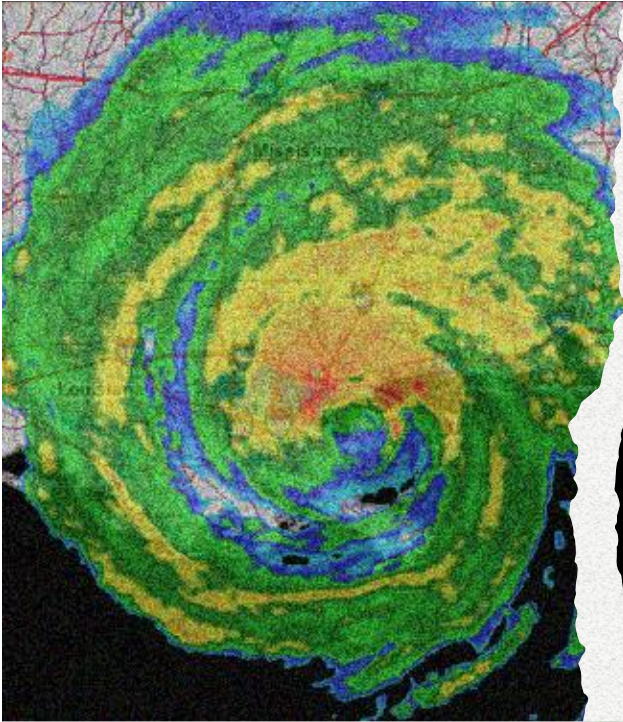
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ORIGINS

*Every superhero has a back story

2004

Hurricane Ivan (Cat 4 – 150mph)

- Pensacola Airport (PNS) directly impacted by Ivan
- Response by SAV, BQK, DAB, with admin support from MLB

2005

- Hurricane Katrina (Cat 5 – 175mph) – Impacts: LA / MS
- Hurricane Rita (Cat 5 – 180mph) – Impacts: Eastern TX / LA

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SEADOG

- NON-FORMALIZED NGO
- LARGE MEMBERSHIP GROUP
- LOOSELY AFFILIATED
- STRICTLY INFORMAL
- PREDOMINANTLY SOUTHEASTERN

*But we won't judge...

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**RAISE
AWARENESS**

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WE CAN MOBILIZE SPECIALISTS QUICKLY

- ✓ Assessment Teams
- ✓ ARFF Personnel
- ✓ Ops Personnel
- ✓ LEO/Security Personnel
- ✓ Carpenters
- ✓ HVAC
- ✓ Mr. T*

* Mr. T not guaranteed to appear



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IT'S EASY
WHEN
WE SEE
THINGS
COMING

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IT'S MORE DIFFICULT IN
THE HEAT OF THE MOMENT

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FRIENDS CALLING OTHER FRIENDS



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TORNADO CAUSES MAJOR DAMAGE TO EUFAULA AIRPORT, INDUSTRIAL PARK; NO INJURIES REPORTED

By Kyle Mooty

EUFALA – The Eufaula Municipal Airport took a direct hit from a reported tornado Sunday, as did the adjacent fire station. Two firemen were in the station at the time of the tornado, but managed to avoid danger by, as Mayor Jack Tibbs called it ‘Hunkering Down.’ Kyle Mooty, rep.



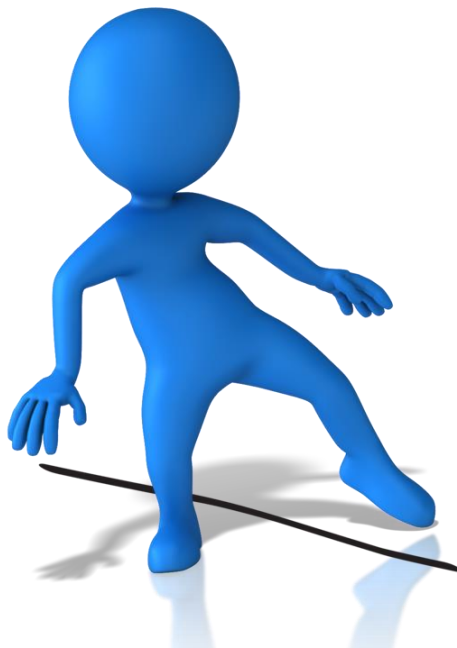
March 6, 2019

The FAA reached out to us this morning because we are one of the lead airports for SEADOG (airport to airport mutual aid group). They indicated that **Eufaula Municipal Airport** may need help. We contacted Lacy there and she said she will need some help in a couple days after the large wreckage is cleared. Perhaps the Aviation Council of Alabama can coordinate assistance. It is easier to coordinate assistance within the State that has been impacted.

-Greg Kelly

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IN-STATE
ASSISTANCE
IS ALWAYS
PREFERRED



BUT IS
NEVER A
BARRIER

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GET TO KNOW THE FOLKS AT YOUR LOCAL EMA



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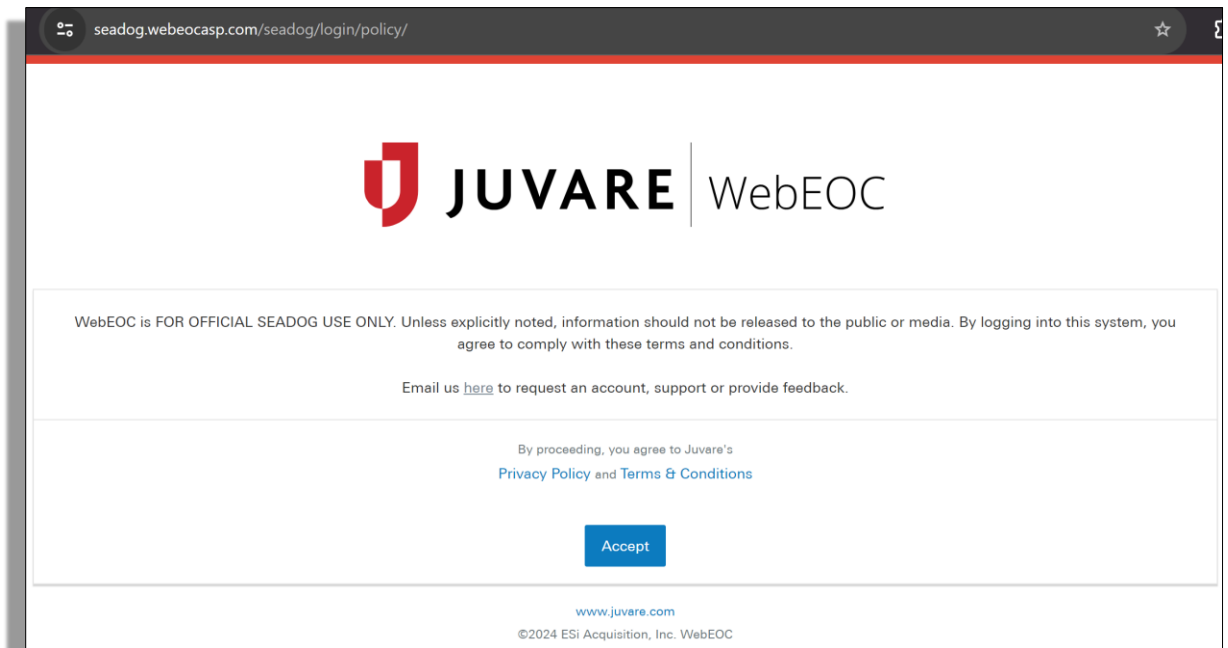


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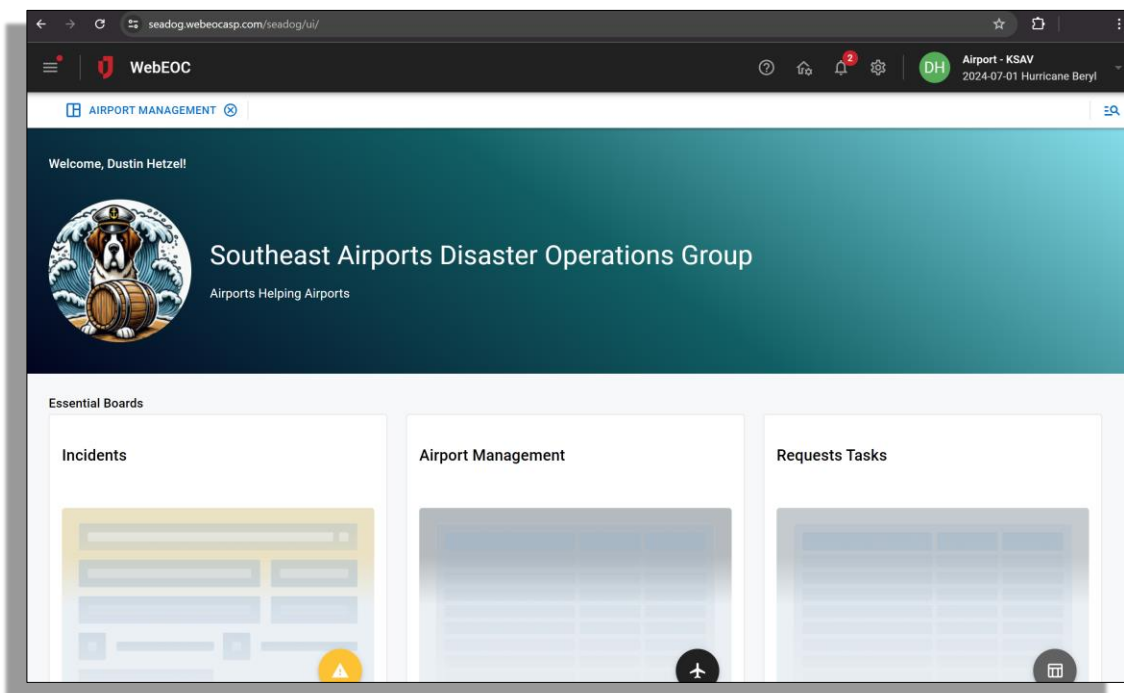
WE CAN'T DO THIS WITHOUT HELP



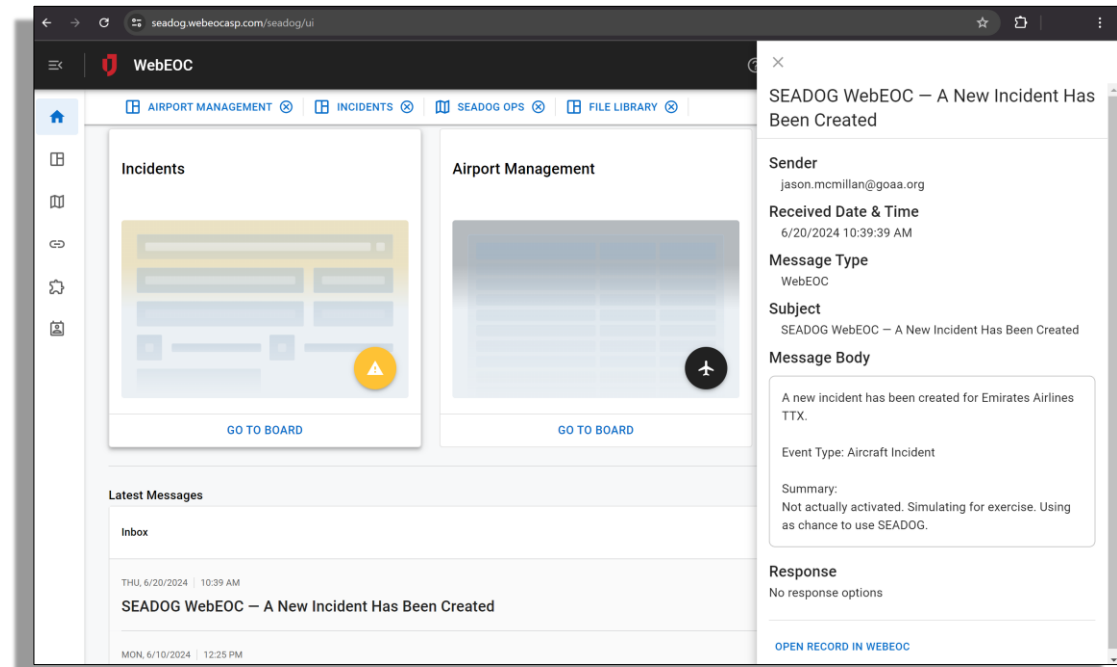
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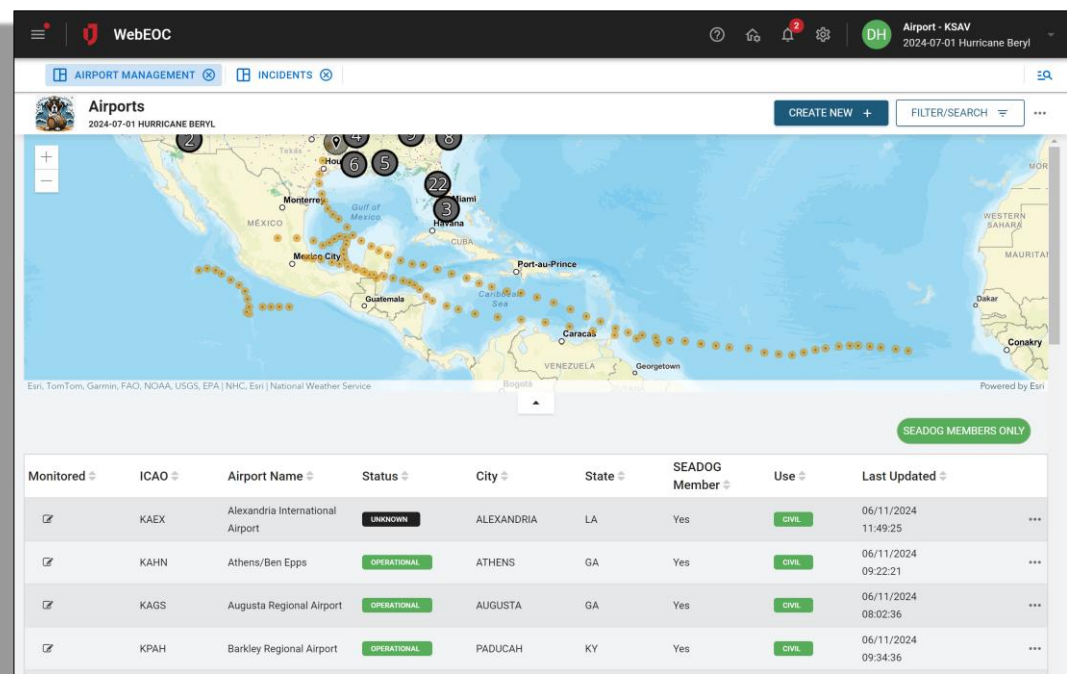
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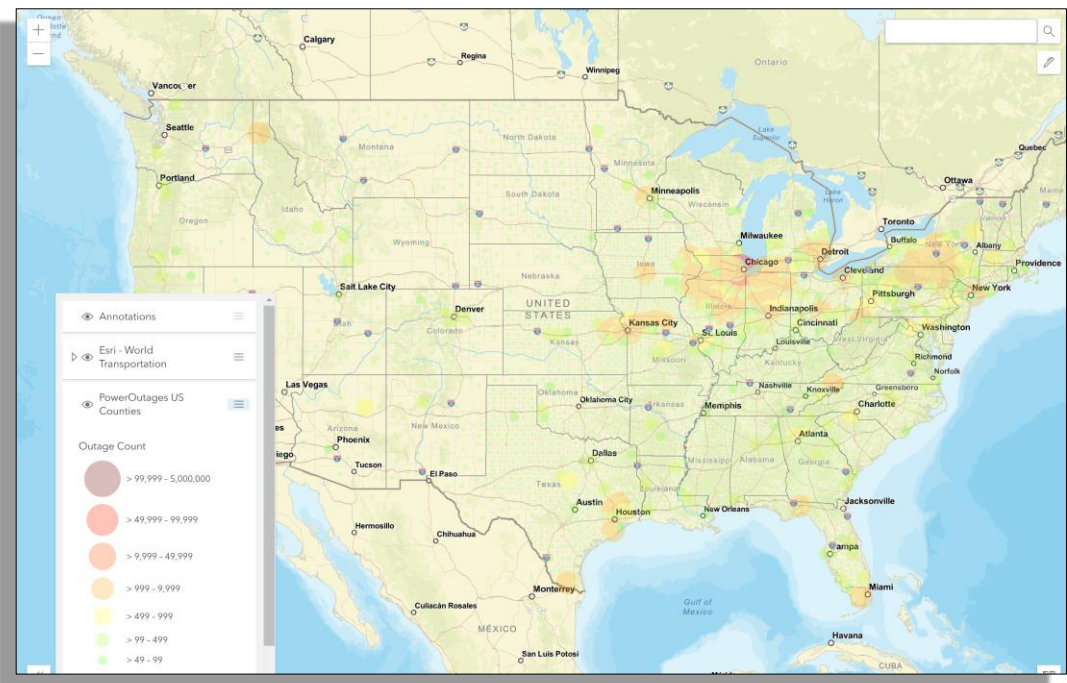
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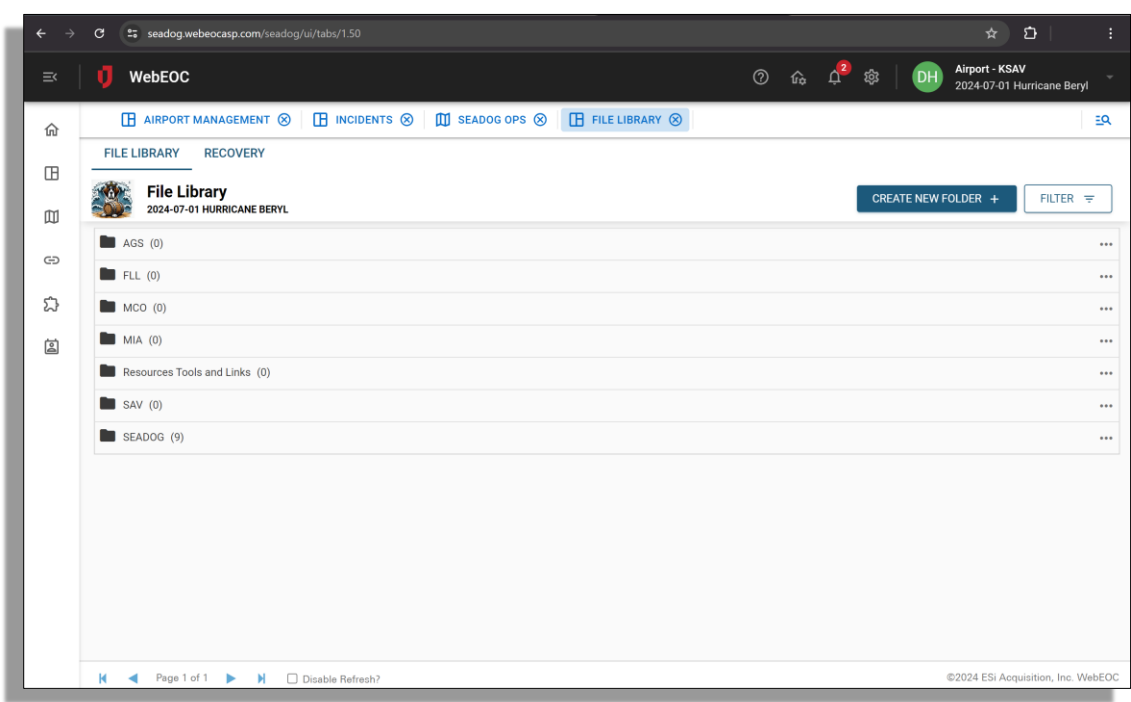
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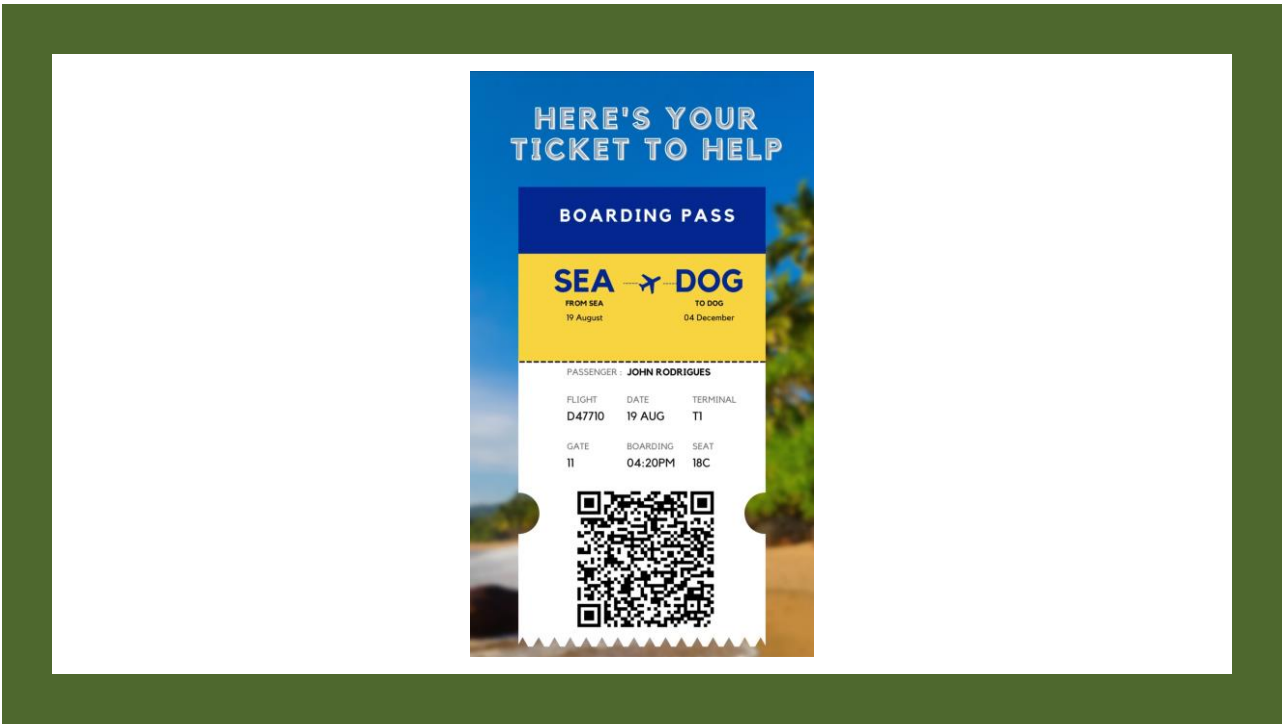
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Brigid McKeon – *Airlink*

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AGENDA

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PREPARING AIRPORTS FOR DISASTERS

Airlink

Collaborating for Effective Disaster Response and Preparedness
Aviation Safety Campaign Workshop — July 18, 2024, Miami, FL



ICAO



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AGENDA

- Airlink Overview
- Atlantic Hurricane Season Overview
- Hurricane Beryl Case Study
- Preparedness Exercise



DISASTER RESPONSE. STEP ONE. GET THERE.



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WHAT IS AIRLINK?

Airlink is a global humanitarian organization delivering critical aid to communities in crisis by providing free airlift and logistical solutions to vetted nonprofit partners, changing the way the humanitarian community responds to disasters around the world.

The organization seeks to leverage the power and speed of aviation to help communities in crisis worldwide.

Airlink ensures the right aid gets to the right place at the right time.



DISASTER RESPONSE. STEP ONE. **GET THERE.**



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SCOPE OF SERVICES

Emergency Response Coordination

Airlink brings together relevant private sector, civil society, and philanthropic actors in its network to discuss the logistical landscape of an emergency, as well as share challenges, gaps, and areas for potential collaboration.

Passenger Flights

Airlink leverages its connections within the aviation community to provide low- and no-cost airfare for staff and volunteers executing humanitarian programs around the world.

Cargo Movement

Airlink supports the free transport of humanitarian cargo where there is a designated beneficiary and distribution plan. We are committed to working with regional coordination bodies and national emergency management agencies to understand the needs of the specific situation and help our partners work within the guidelines set forth by national and local governments to ensure we and all of our partners are part of the solution.



DISASTER RESPONSE. STEP ONE. **GET THERE.**



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THEMES OF WORK

Rapid Response

Responding to rapid-onset disasters such as earthquakes, floods, fires, hurricanes, typhoons and cyclones.



Medium and Long-term Recovery

Supporting the recovery of communities' infrastructure post-disaster.



Health Systems Strengthening

Supporting programs that strengthen local health systems' ability to respond to pandemics or rapid-onset events.



Displaced and Migrant Populations

Serving programs that aid refugees who have been displaced by conflict, natural disasters, climate change, food insecurity, and mass migration movements.



Food Insecurity and WASH

(Water, Sanitation and Hygiene)
Supporting programs that address access to clean water, adequate nutrition, and sanitation and hygiene services; if left unaddressed these issues often lead to greater humanitarian disasters such as the spread of disease or famine

DISASTER RESPONSE. STEP ONE. **GET THERE.**



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2023 IMPACT

2,237

TONS OF AID
DELIVERED

1,686

RESPONDERS
SENT

13.7 Million

PEOPLE HELPED



52

COUNTRIES
REACHED

122

NGOS
ASSISTED

\$10.8M

VALUE
DELIVERED

DISASTER RESPONSE. STEP ONE. **GET THERE.**



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IN REGION: LATIN AMERICA & THE CARIBBEAN



153

Responders
Sent



26

NGOs Helped



208

Tons of Supplies
Delivered



7

Disaster Responses
in Region



DISASTER RESPONSE. STEP ONE. **GET THERE.**



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WHY THE AID SECTOR NEEDS AIRLINK

Fact One: Supply chain management accounts for 73% of the cost of any aid program.

Fact Two: 60% of the aid sent in emergencies by individuals, corporations, governments, and nonprofit organizations is not appropriate at the time it arrives in the country.



DISASTER RESPONSE. STEP ONE. **GET THERE.**



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AIRLINKS PARTNERSHPS



200+

[NGO Partnerships](#)

Nonprofits trust Airlink to help them deploy their staff and aid cargo quickly to humanitarian emergencies around the world.



50+

[Airline Partnerships](#)

Airlink's 50+ airline partners are industry leaders committed to supporting humanitarian relief worldwide with in-kind airlift.



DISASTER RESPONSE. STEP ONE. **GET THERE.**



INDUSTRY PARTNERS PROVIDE CASH AND IN-KIND DONATIONS THAT MAKE WHAT WE DO POSSIBLE



DISASTER RESPONSE. STEP ONE. **GET THERE.**



HOW WE WORK IN DISASTERS



DISASTER RESPONSE. STEP ONE. GET THERE.



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THE ROLE OF AIRPORTS IN DISASTER RESPONSE

- **Assessing flight capacity to meet increased demands**
 - Factoring in the need for additional flight capacity while determining flight slots
 - Ensuring flexibility to accommodate increased humanitarian operations
- **Adequate staffing to ensure smooth flight offloading**
 - Sufficient staffing at airports for efficient offloading of relief flights
 - Streamlining processes to handle the influx of aid supplies effectively
- **Preparedness for power outages for operational continuity**
 - Developing plans to address potential power outages during disasters
 - Equipping airports with adequate offloading equipment to handle aid efficiently



DISASTER RESPONSE. STEP ONE. GET THERE.



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HURRICANE BERYL

- **Severe Impact and Damage:** Hurricane Beryl, the earliest Category 5 hurricane on record, impacted 13 states across the Caribbean.
- **St. Vincent and the Grenadines:** 90% of infrastructure damaged, especially on Union, Bequia, Canouan, and Mayreau islands. Evacuations ongoing on Union Island, with severe damage to houses, roads, and the airport terminal.
- **Grenada:** Significant infrastructure damage, particularly in the northern part of the main island and Carriacou and Petite Martinique islands. Almost all homes heavily damaged or destroyed, with severe damage to Carriacou airport and lack of sanitation facilities raising concerns about water-borne illnesses.
- **Jamaica:** On July 3rd, Beryl passed south of Kingston as a Category 4 hurricane, causing widespread power outages affecting 65% of residents, and 70% without water. High winds, flooding, and storm surge resulted in extensive damage, particularly in rural areas and key agricultural regions.

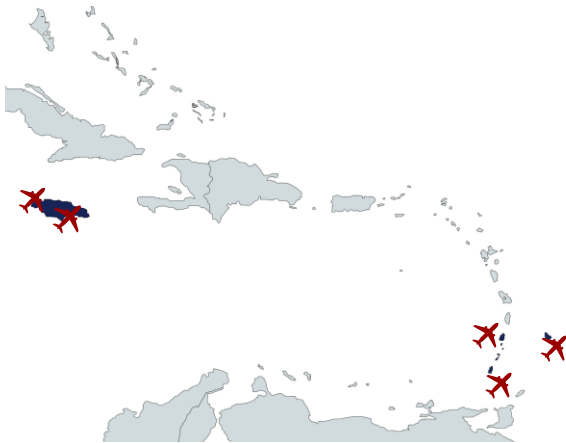


DISASTER RESPONSE. STEP ONE. GET THERE.



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AIR ACCESS



Major airports with the capacity to handle large-scale relief operations:

- **Grenada (GND):** Open with no interruptions
- **Barbados (BGI):** Open with no interruptions
- **Jamaica (KIN) / Kingston:** Open with no interruptions
- **Jamaica (MBJ) / Montego Bay:** Open with no interruptions
- **St. Vincent and the Grenadines (SVD):** Open with no interruptions

Local airports with limited operations:

- **Bequia (BQU):** Closed as of 7/5. Local length is 1100m.
- **Mustique (MQS):** Open, restricted for aid cargo only. Runway length is 992m.
- **Canouan (CIW):** Open, restricted for aid cargo only. Runway length is 1791m.
- **Carriacou (CRU):** Partially open, can receive aircraft but major damage reported to airport terminal and communications tower. Runway length is 800m.
- **Union Island (UNI):** Partially open, can receive aircraft but major damage reported to airport terminal and communications tower. Restricted for aid cargo only. Runway length is 752m.

DISASTER RESPONSE. STEP ONE. GET THERE.



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SITUATION REPORT

- **Airlink Response Activation:** Airlink has activated its Latin America & Caribbean Regional Response Plan, coordinating with humanitarian, logistics, and airline partners to assess needs and response capabilities.
- **Coordination Engagement:** Hosted a coordination call with 80 NGO participants, published two situation reports on response updates, damage assessments, and resource needs. Coordinated with CDEMA and the WFP Logistics Cell and actively participated in coordination calls.
- **Passenger Support:** Airlink is supporting round-trip flights for responders, including emergency personnel, health professionals, and logisticians, to major international airports.
- **Cargo Support:** Airlink is facilitating cargo movement from major airports in the United States, Europe, and Central/South America to affected regions, including Barbados (BGI), St. Vincent and the Grenadines (SVD), and Grenada (GND), with additional origins and regional airports considered based on demand.



DISASTER RESPONSE. STEP ONE. **GET THERE.**



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PREPAREDNESS EXERCISE

Successes: How does your organization successfully work with non-profit or humanitarian actors? What makes it successful?

Challenges: What are some challenges your organization faces when working with nonprofit or humanitarian actors? Why are these challenges?



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LEARN MORE

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Hashtags to use: #AviationCARES, #Airlinked

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