

The Global Voice of Pilots



IFALPA

Innovation in Humanitarian Aid Operations

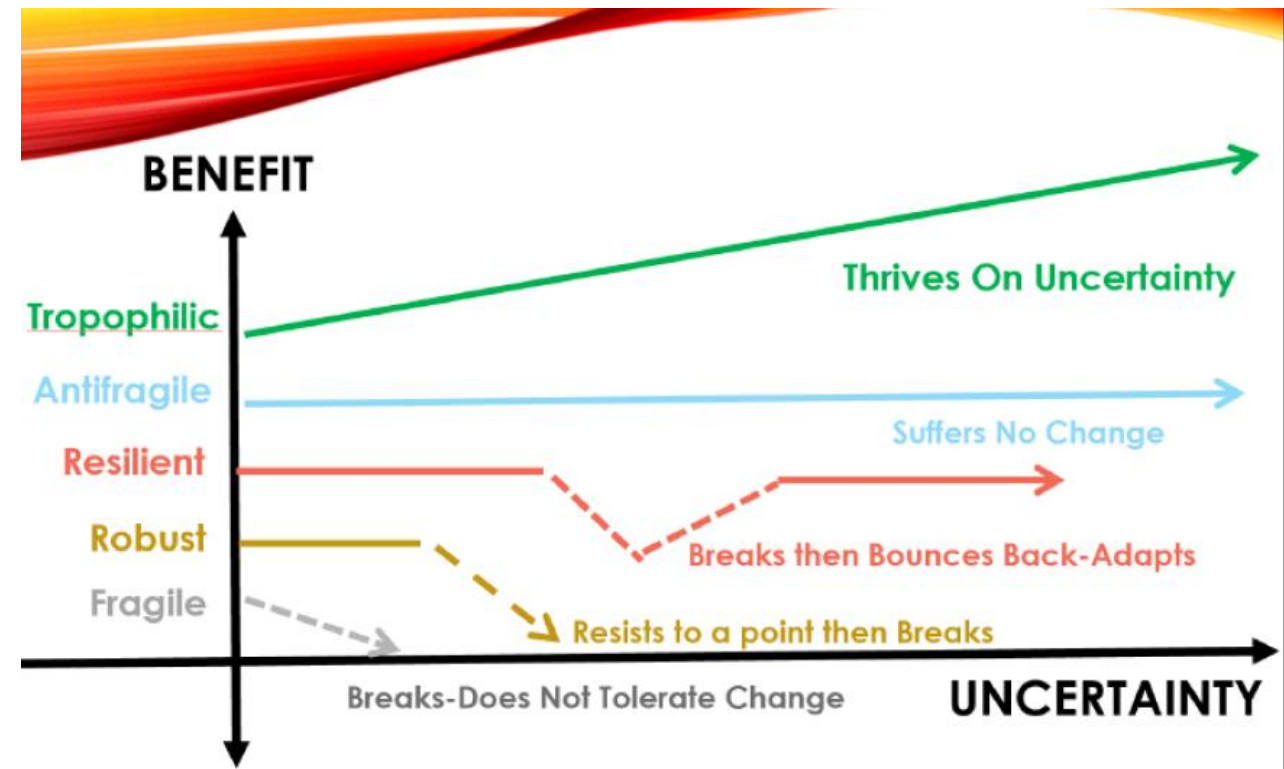
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Vice-Chair Accident Analysis and Prevention

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Human Centered Design

- Building towards anti-fragility and beyond
 - Is failure an option?
 - Expect and actively search for errors or mistakes
 - Design the operational system with humans in mind
 - Are you satisfising or satisfying?



Human Centered Design

- Continue to ask why – set the example
 - Identify the root cause
 - Avoid blame
- Incorporate People in Your System
 - SMS – Risk assessments
 - Accident/Incident Investigation
 - Transparency
 - Are you developing Psychological Safety?





IFALPA Courses

- Host or Attend a Course
 - Positive Safety Culture Course
 - Positive Safety Leadership Course
 - Critical Incident Response Program (ALPA)
- Become an Industry Safety Partner
 - Joint meeting between high-level stake holders on Positive Safety Culture initiated by IFALPA.
 - Boeing, Airbus, Embraer, IFALPA, IATA, and FAA



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