



Operational Safety: Boeing's Regional Approach

Lacey Pittman

Vice President, Global Aerospace Safety Initiative

Safety Leadership



OUR VALUES

HOW WE OPERATE:

Start with engineering excellence

**Be accountable —
from beginning to end**

**Apply Lean principles —
eliminate traveled work**

Crush bureaucracy

**Reward predictability and stability —
everywhere in our business**

HOW WE ACT:

**Lead on safety, quality, integrity
and sustainability**

**Foster a Just Culture grounded in
humility, inclusion and transparency**

Import best leadership practices

Earn stakeholder trust and preference

**Respect one another and
advance a global, diverse team**

Innovate and operate to make the world better

Copyright © 2023 Boeing. All rights reserved.

Strengthening Global Aerospace Safety through Collaboration

Linking Safety Management Systems for holistic risk reduction

Key partnerships with industry and universities



Collaboration with global policymakers and regulatory authorities

Joint initiatives with airlines on operational readiness and competency-based training

Investing in operational safety

Global Aerospace Safety Initiative



Connecting
industry SMS

Global regulatory
engagement

Operational Aspects
of Design

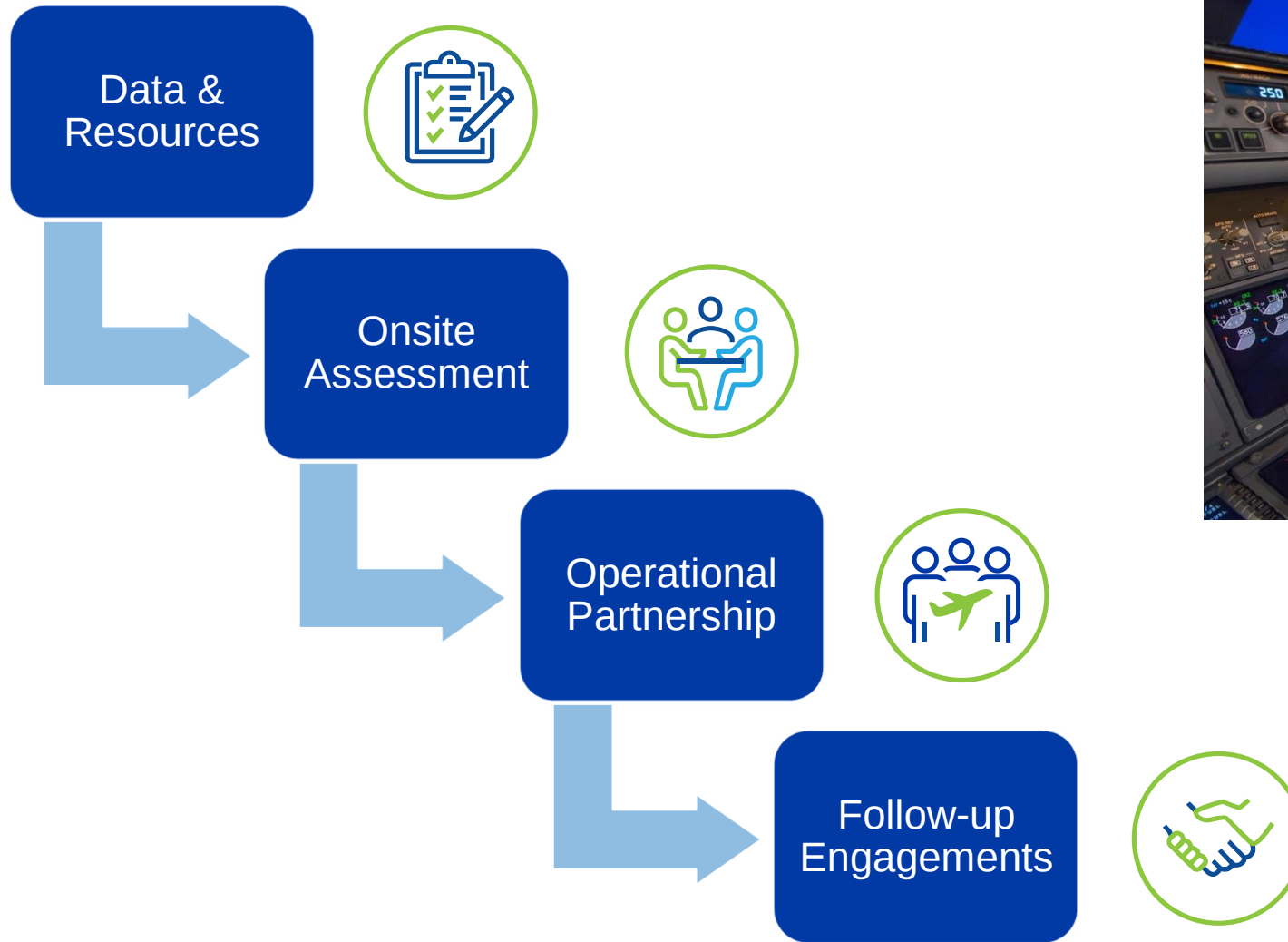
Enhanced
flight operations
& maintenance
support

Operational
training initiative



Raising the bar through evidence-based training, digital solutions and data feedback

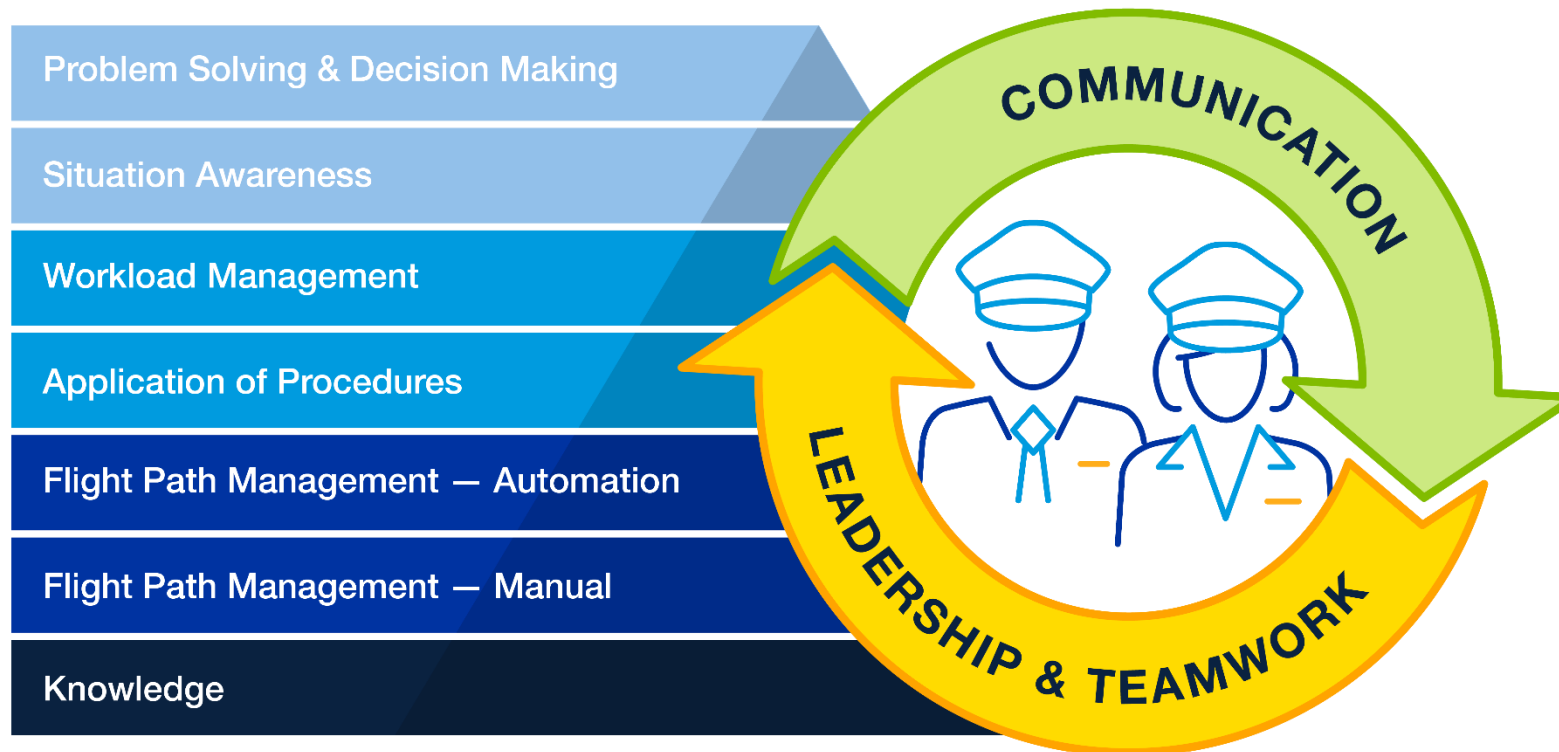
Airline Operations Safety Support



Provide comprehensive support to enable safe operations from their new and current fleet airplanes

Enhance Pilot and Maintainer Competency

Reduce variability in pilot and maintainer performance by employing evidence based training programs



Deployment of Boeing Pilots to Customer Sites



Customer Engagement

- ✓ Stronger relationships
- ✓ Improved information flow
- ✓ Faster response times

Safety Stewardship

- ✓ Understanding of operations
- ✓ Increased safety influence

Information Partnership

- ✓ Predictive safety analytics



Establish stronger relationships, improve information flow, and influence safety practices

Global Safety and Regulatory Engagement

Increase Global Safety & Regulatory Affairs Presence by:



Identifying regional risks & opportunities



Integrating with stakeholders



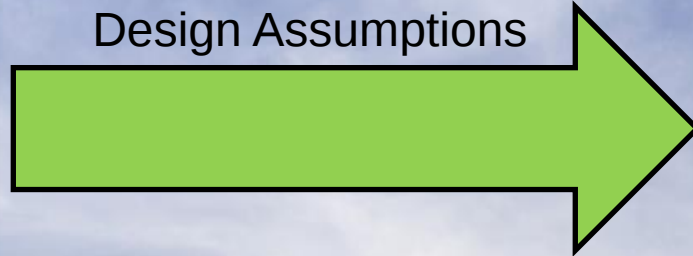
Championing a safe & efficient aviation ecosystem

Focus: Expanding our resources in key regions

Operational Aspects of Design



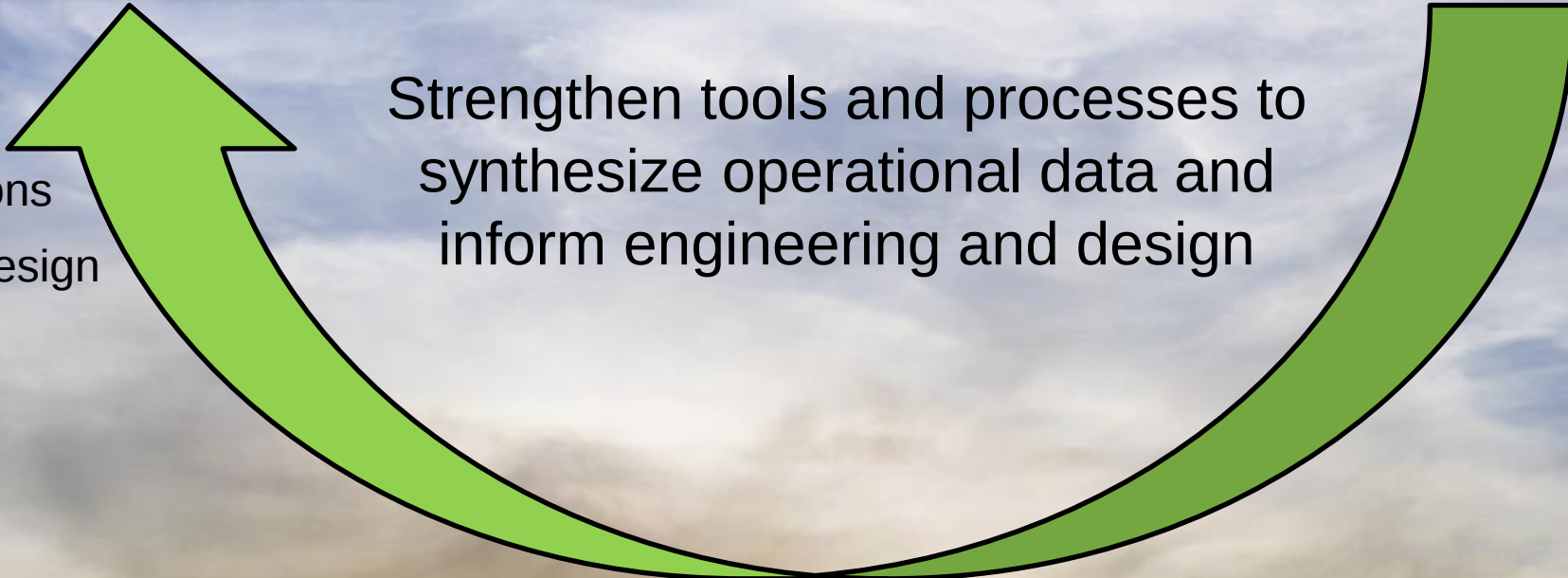
Design Assumptions



Validate
Assumptions
Provide Design
Guidance

Strengthen tools and processes to
synthesize operational data and
inform engineering and design

Operational
Safety Data



Aerospace Safety is a Never-ending (continuous) Process

Boeing continues to make meaningful changes to strengthen our safety practices and foster a positive safety culture.

It is a journey of continuous improvement, and we are dedicated to making daily progress that will help us continue to improve the safety of our products — for the teammates who design and build them, the passengers and crew who fly on them, and for those who service them.



