

TOGETHER



13th
GHAC

26th-28th
October 2021
Dubai - UAE



Dubai

CONTENTS

Conference background.....	3
Attendees.....	3
Conference Location and timing.....	4
Conference Collaboration	6
Conference Opening Ceremony.....	7
Opening ceremony guest speaker highlights.....	8
Distinguished women in humanitarian aviation	9
Conference Main Topics	10
One – One Meetings	12
Networking Dinner.....	12
Guest speakers, supporters, and exhibitor’s recognition.....	12
Challenges Faced.....	13
Lessons learned.....	13
Workgroup sessions.....	13
Feedback Analysis	14
Networking and ideas sharing opportunities.....	16
Conference Supporters	16
Conclusion.....	18
Appendix	18



CONFERENCE BACKGROUND

The Global Humanitarian Aviation Conference and Exhibitions' mandate is to strengthen capacity of Civil Aviation Authorities, Aviation industries and other national institutions in locations where humanitarian organization's work and foster close relations among air operators and enhance overall collaboration in the aviation sector.

It is against this backdrop that 13th Global Humanitarian Aviation Conference (GHAC) was organized free of charge with an aim to enable an informed forum among WFP Aviation service providers and other stakeholders.

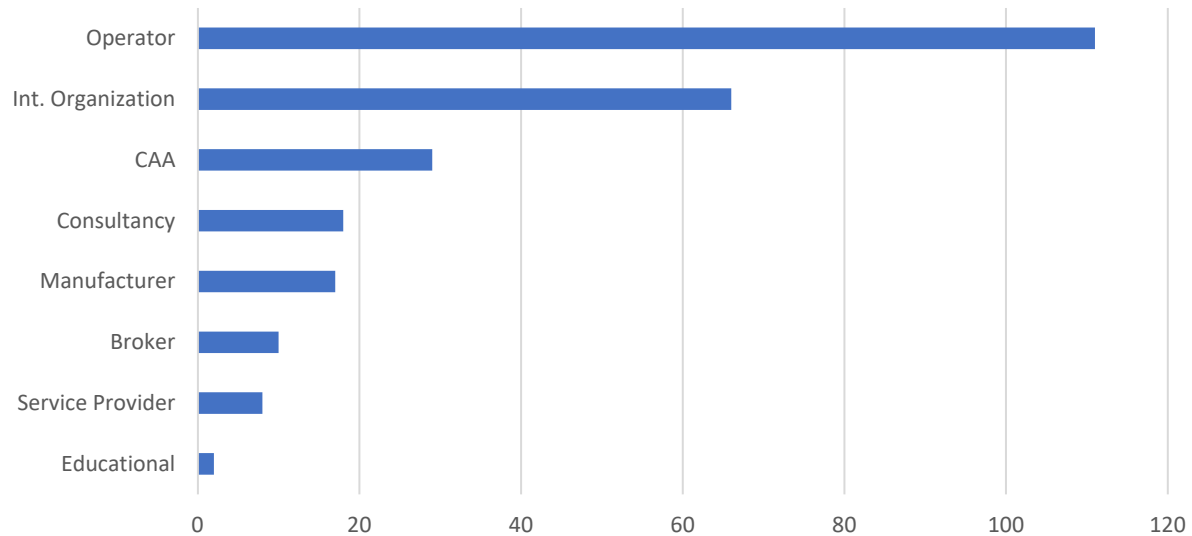
Since its launch in 2009, GHAC has become a landmark event in the humanitarian aviation industry. The event assembles elite aviation innovators, decision-makers, and senior managers to discuss a broad spectrum of pressing aviation safety concerns and emerging trends in the industry. Previous editions of the GHAC have been organized in the United Arab Emirates, Mexico, Jordan, Morocco, Switzerland, Spain, Portugal, and Egypt. The global annual event has paved the way for new safety initiatives, innovative partnerships, and greater efficiency in humanitarian air operations through better collaboration.

ATTENDEES

The conference attracts more than 250 attendees, from all over the world. The delegates represented numerous international organizations such as ICAO, EASA, FAA, IATA, IFALPA, WFP, ICRC, MAF, MSF, as well as civil aviation authorities from (UAE GCAA, Syria, Central African Republic, Yemen, Mauritania, Tunisia, Iraq, Guinea, South Sudan, and Afghanistan) and international operators (large, medium, and small), regulators, and auditors.

From the registration list the conference was attended by delegates from more than 45 different countries exceeding the representation of 120 entities.

13th GHAC Attendees



CONFERENCE LOCATION AND TIMING

DUBAI

United Arab Emirates

*The Voice of
Humanitarian Aviation*

26-28 OCTOBER 2021

JW MARRIOTT MARQUIS HOTEL

13th
GHAC

13th GLOBAL HUMANITARIAN
AVIATION CONFERENCE & EXHIBITION



COLLABORATORS



CONFERENCE COLLABORATION

The conference was held in collaboration with the United Arab Emirates - General Civil Aviation Authority, Dubai Civil Aviation Authority, World Food Programme (WFP), Federal Aviation Administration (FAA), International Civil Aviation Organization (ICAO), European Aviation Safety Agency (EASA), and the International Aviation Transport Association (IATA).

The collaborators supported the conference organization through the facilitation with local authorities, provided guest speakers, endorsed the conference invitation and distributed it to states, operators, and service providers.



CONFERENCE OPENING CEREMONY

The conference Master of Ceremony was a journalist from Google, Ms. Samya Ayesh, who highlighted that the attendees' presence marks the renewal of their pledge of compassion and support to those who experience the dread of disaster and adversity, and the willingness to discuss and discover new ways to enhance the humanitarian air operations and aviation in general. During the opening ceremony the MC emphasized that the road to success of ending hunger is still long as in this world, 9 million people die every year from hunger which is almost 17 people per minute!!!



On the other hand, she noted that humanitarian organization from all around the globe are taking actions towards tackling hunger on the frontline of emergencies, moreover, having also need long-lasting solutions which is why collaboration with countries globally is of an essence to help vulnerable people everywhere to get the food they need to survive and thrive.

Therefore, these organizations do not only deliver food, they deliver hunger solutions that are not instrument-based, but problem-based. Positioning aid efforts as a catalyst for practical hunger innovations, with fundamental changes in the way organizations implements programs, shapes key policy debates, and engages strategically with actors and partners.

She asked us all to collaborate and work tirelessly as:

"All of us can add a winning pearl, to the necklace of time, bring the smile of innocence, on the faces of children, and help alleviate the impact of stress and adversity on the elderly and the needy."

The opening featured heartwarming and inspiring videos and speeches:

- This is our time
- Who's Behind that smile, "WFP "
- Bokra – "Tomorrow will be better when we work together"
- Nobel Peace Prize Award to WFP. As the Norwegian Nobel Committee described the link between hunger and armed conflict as a vicious circle in which "war and conflict can cause food insecurity and hunger, just as hunger and food insecurity can cause latent conflicts to flare up and trigger the use of violence."

Speeches from senior speakers accentuated the importance of the conference and the need to work in solidarity, cohesion, and unity are the only way forward to stand against the most complex problem that humanity is facing "Hunger".

OPENING CEREMONY GUEST SPEAKER HIGHLIGHTS

- Mr. Alex Marianelli, the Director of Supply Chain from World Food Programme, highlighted the importance of the need to have effective international collaboration to meet the increasing demand of humanitarian aid and the important role GHAC is playing in ensuring unbreakable and safe supply chain.
- Mr. Juan Carlos Salazar, ICAO Secretary General, through his recorded video underlined the importance of this conference, the highly appreciated delegates presence, and the need for collaborative effort to ensure safe and efficient humanitarian aviation.
- Mr. Philippe Martou, the Chief of Aviation Services from World Food Programme, highlighted how WFP Aviation proved that the sky is not the limit anymore, his speech demonstrated the remarkable effort done by WFP to save and change lives which was recognized by being awarded the most prestigious award “Nobel Peace Prize”.
- The Assistant Director General for the United Arab Emirates - General Civil Aviation Authority, Capt. Khalid Al Ali, assured the whole humanitarian community the full support of the UAE government by providing all possible means to help empower the humanitarian efforts.
- The opening ceremony continued with Mr. Ahmed Jibril the chairman of 748 Air Services on behalf of the humanitarian aviation operators. He provided a brief about the opportunities associated with the challenges that humanitarian operations offer.
- Mr. Ahmed then offered a token of appreciation to both the Chief of Aviation Services from World Food Programme and Capt. Samir Sajet, and in return the Mr. Philippe presented a token of appreciation to Mr. Ahmed.
- His excellence, who has been one of the very first supporters to the humanitarian aviation safety promotion activities in the region, **Eng. Sheikh Salem bin Sultan bin Saqr Al Qasimi** member of the Government of Ras Al Khaimah Executive Council and the Chairman of the department of Civil Aviation Ras Al Khaimah, welcomed the attendees to the UAE and highlighted how the UAE has a set policy that was laid down by the founder President since the country’s unity of having foreign aid and assistance as one of the basic pillars of the country’s foreign policy, with aid being the only humanitarian objective.



DISTINGUISHED WOMEN IN HUMANITARIAN AVIATION

2015 marked the announcement of dedicating the month of **October** to **Women in Humanitarian Aviation** in appreciation and valuing the role of women, their leadership and outstanding contributions to the nations and community services in various fields especially in humanitarian aviation.



An inspirational icon representing women in aviation was invited **Ms. Clare Dalton** the Head of Mission of the International Committee of the Red Cross (ICRC) in the United Arab Emirates, was called on stage and she delivered her valuable speech about the vital role of women in humanitarian aviation and was awarded a symbolic recognition to value the women role in humanitarian aviation.



CONFERENCE MAIN TOPICS

After the opening ceremony the conference panelists/ guest speakers addressed the anticipated topics:

Topic 1: International Cooperation in times of disaster – Moderator: Bas Van Der Weide - EASA

Objectives: Explain the benefits of regional cooperation embodied in having shared objectives, aligned strategies and activities, offering pooling of technical resources, ensuring promotion of uniformity, strengthening of safety oversight capabilities, harmonization of laws-regulations- and procedures, and promote harmonization of training.

Speakers: *Bas Van Der Weide – EASA, Johanna Jordaan- ICAO, Mohammad Kushan – FAA, Daniel Juzi – MAF, Mourad Ben Asker – GCAA, Denys Saltanov – WFP*

Topic 2: *Innovation in Humanitarian Aviation - Moderator: Ismael Rhissa Zakary - PWC*

Objectives: Utilizing innovative technologies in supporting Humanitarian operations

Speakers: *Martin Tuck – TEXTRON, Stefan Koehler - Sahel Aviation Service, Kashif Khaled - IATA, Kaval Shah- PWC, Tarek Ben Omrane – ATR, Luc Hardy- UNOCT*

Topic 3: Business continuity in times of crisis - Moderator: Jan Rehousek - AIRTEC

Objectives: Business continuity and adapting to the “new” new normal , response in adversity – commercial impact, training and managing operations in times of crisis

Speakers: *Constantinos Vouros- AIR-TEC Global, Nizar Athman – ALS, Moses Mwangi - 748 Air Services, Osama Satea - Cham wings, Manuel Bustamante – FlyMex, , Dainius Staniulis- Avion Express, Juan Carlos Lozano – IFALPA*

Topic 4: There and Everywhere – Direct and Indirect Effects of Human Factors on Operations
Moderator: Nicklas Dahlstrom - Emirates

Objectives: Mindfulness in aviation health and safety, ways to improve performance in stressful flights operations, overview about security and human Factors

Speakers: *Nicklas Dahlstrom - Emirates, Lalitya Dhavala - McLaren's Aviation, Muhammad Naushad Anjum- Air Arabia Airline*



ONE – ONE MEETINGS

During the conference seniors from WFP Aviation, Safety and contracts, ICRC, UN conducted one to one meeting with many post holders from various operators and organizations to discuss their concerns ranging from contractual issues to safety observations in addition to meetings with Civil Aviation Authorities and discussed the safety promotion events for the year of 2022 and various collaboration efforts that can be conducted to enhance aviation and its safety at the areas of operation.



NETWORKING DINNER

The dinner was held at the same hotel where the conference congregated. It offered a very fertile environment to network and provided a very welcoming atmosphere with local cultural entertainment which was provided by the hotel free of charge as a welcoming gesture.

GUEST SPEAKERS, SUPPORTERS, AND EXHIBITOR'S RECOGNITION

During the dinner guest speakers, supporters and exhibitors received a symbolic recognition to mark their valued support to the conference in specific and humanitarian aviation in general.



WORKGROUP SESSIONS

The last day of the conference was supported by 2 workshops, where attendees were eager to attend as it recorded up to 70 attendees in each of the workshop

Workgroup 1: Way forward for the current and emerging humanitarian challenges, Moderators: Denys Saltanov, Michelle Schaffner, Daniel Juzi

The participants focused on:

- Due diligence process in emerging crises
- Collaborative Platforms for timely information sharing
- Working together with Regulators
- Integrating UAS
- Agile supply chain of critical items

Workgroup 2: Business continuity in times of crisis, Moderators: Jan Rehousek, Oleh Maslyukov, Nizar Athman

The participants focused on:

- Cash flow liquidity
- Key Spending Areas
- Adverse competition
- Unbudgeted Costs
- Focus on success factors
- Adjusting to the new normal

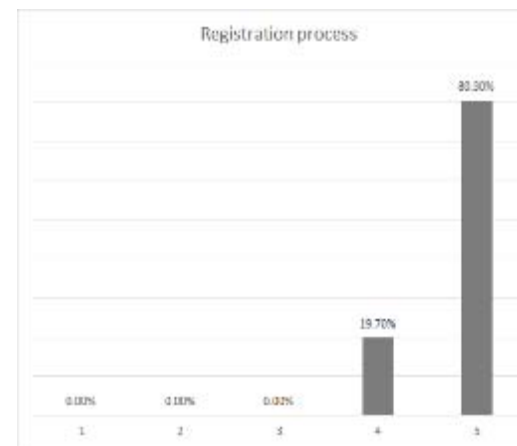
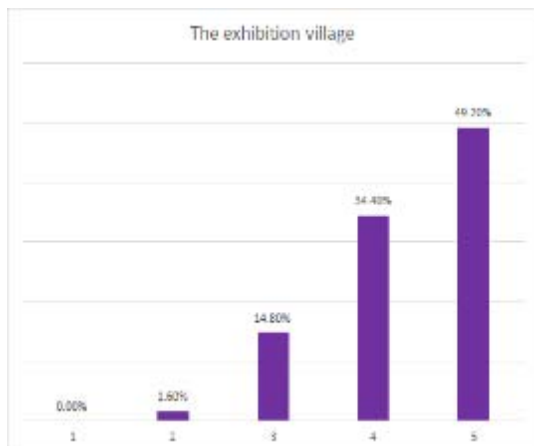
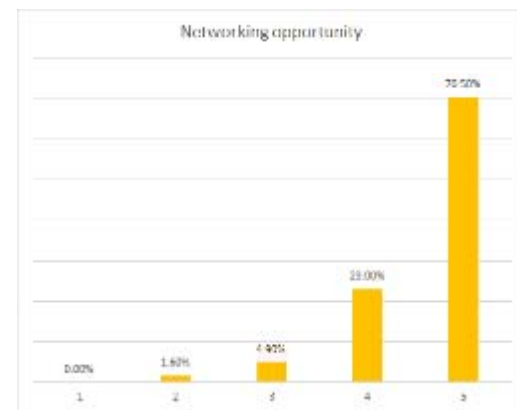
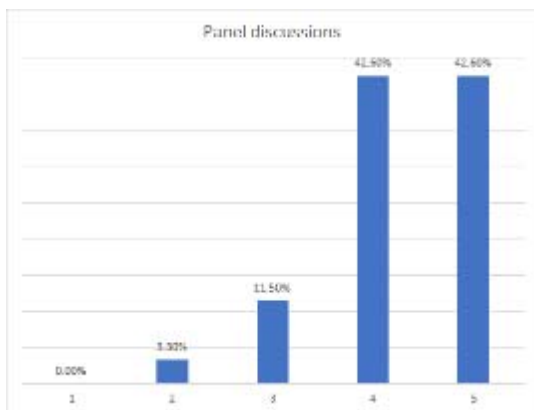
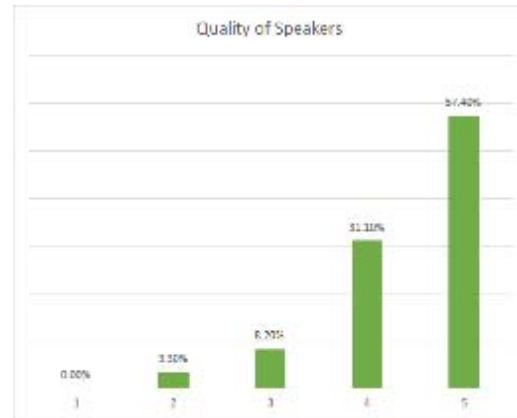
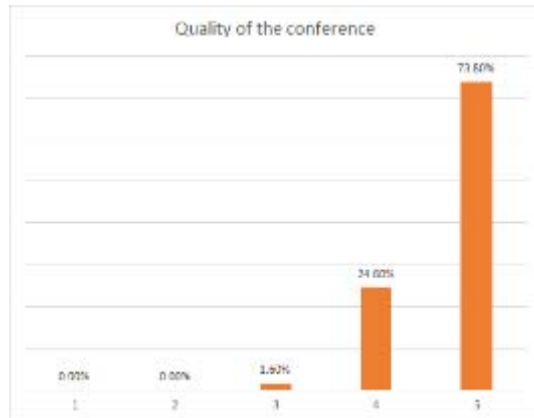
CHALLENGES FACED

- COVID 19 precautionary health restrictions
- Availability of rooms due to the busy season in the country (EXPO2020)
- Communications delay due to cultural aspects

LESSONS LEARNED

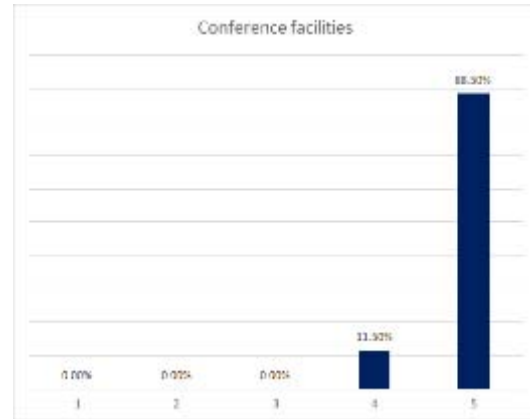
- Negotiate with the hotel to have rooms on standby for the delegates

FEEDBACK ANALYSIS



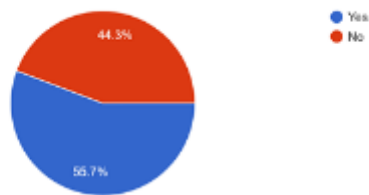
Range is from 1=Poor to 5 =Great

Feedback Analysis – Cont.

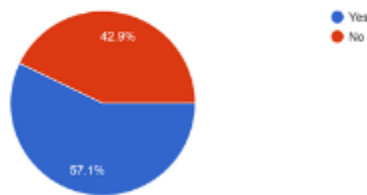


Range is from 1=Poor to 5 =Great

Would you like to support next GHAC? If yes please include your email address



Would you like to Exhibit at the next GHAC?



Would you like to attend the next GHAC?



TESTIMONIAL

"IT WAS A CONFERENCE FULL OF POTENTIAL COOPERATION AND BUILDING GOOD NETWORK"

"GREAT CONFERENCE AND A WELCOME CHANGE FROM THE VIRTUAL FORUMS"

"THANK YOU FOR AN EXTREMELY WELL ORGANISED CONFERENCE!"

SUGGESTIONS

"CONSIDER DEDICATING TIMELSOTS OUTSIDE OF THE CONFERENCE FOR THE ONE:ONE MEETING"

"CONSIDER UPDATING THE CONFERENCE FORMAT"

"KEEP USING LOCATIONS WITH MAIN CONNECTING HUB"

CONFERENCE SUPPORTERS

The conference budget was fully supported on voluntary basis by entities who believe in investing in aviation safety. All supporters have shown utmost appreciation for the opportunity to support a platform that is considered to be the Voice of Humanitarian Aviation and the unified dome where regulators, operators, NGO, and service providers can further explore opportunities emerging from challenges and possibilities to make humanitarian aviation safer and more efficient.

SUPPORTERS



Exhibitors



NETWORKING AND IDEAS SHARING OPPORTUNITIES

The conference offered a very productive networking ground with its' prime opportunity through the "Exhibition Village", where the exhibitors had the chance to experience firsthand interaction with aviation industry in general and humanitarian in specific decision makers.

The Exhibition village comprised of 20 entities that showcased their services alongside NGOs, Authorities, universities, among others, and they expressed their utmost appreciation for such a fertile ground which exceeded their expectations.



CONCLUSION

According to attendee's opinions the conference was greatly appreciated and considered to be an astounding networking platform and learning experience, moreover they unanimously agreed upon holding this vital conference on a yearly basis. Many of the attendees felt that organizing such a huge, high class and important conference free-of-charge was great effort by the organizer to promote safety worldwide and avail a platform for regulators and operators to discuss challenges and opportunities.

The conference covered a very wide range of humanitarian aviation challenges, and provided various possible solutions with suggestions from participants through feedback analysis, to add:

- The environmental impact of the modern aviation and sustainability options
- Air law
- Aeromedical
- Role of insurance in humanitarian operations
- Funding of humanitarian crisis
- Methods of cooperation and mutual relations to support the process of humanitarian transportation
- Airport facilities and how to prepare airports to respond to emergencies

As the conference belong to the humanitarian communities, all improvement ideas and suggestions were and will be welcomed and acted upon.

In conclusion, the conference relayed the message from the humanitarian community to the world about the other fortitude of aviation in saving lives through its humanitarian aviation activities and offered a tremendous outreach to all aviation parties.

APPENDIX

Conference presentations, event guide, daily digest and conference pictures posted on the website: www.annualghac.com